

# Callconnect New Booking App!

Your App, Your Ride

- Free to download
- Quick to book and cancel rides
- **Easy** to use
- **Track** your bus





Demand-Responsive Transport in Lincolnshire







**Callconnect** has provided Demand-Responsive Transport in Lincolnshire since 2001.

We are pleased to bring you a new booking app to make booking your rides easier, faster and more convenient. The Callconnect DRT app has been successfully trialled for 18 months and is now being rolled out across our network of on demand buses. The app is easy and free to download

### Simply register on the app and you are ready to go!

### Get the app:

Visit our website lincsbus.info/callconnectapp or download the app from Google Play or the Apple Store.

You can register to use the Callconnect service on the app or by calling our booking team on 0345 234 3344. If you require a home pick up, please contact the office so that we can discuss this with you.

## **Booking by Phone:**

If you prefer to make your bookings by phone, you can. Booking by app gives passengers more freedom and control of their ride. You can call our team to find out how easy the app is to use.

# Managing your bookings:

Book your ride anytime of day with the app, your pick up window will be confirmed straightaway and you will receive a SMS text update closer to the departure time.

You can book rides up to 7 days ahead and with a minimum of 30 minutes notice. We also ask for at least 30 minutes notice if you need to cancel, this gives others the opportunity to book their ride.

We're sure that you are going to find this new way of booking easier. If you would like more details about the changes to the service please visit lincsbus.info/callconnectapp.

Callconnect is provided by Lincolnshire County Council.

